



Cloud Licensing

A new smart way to simplify
the management of Imagicle licenses.



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A new way to simplify Imagicle license management.

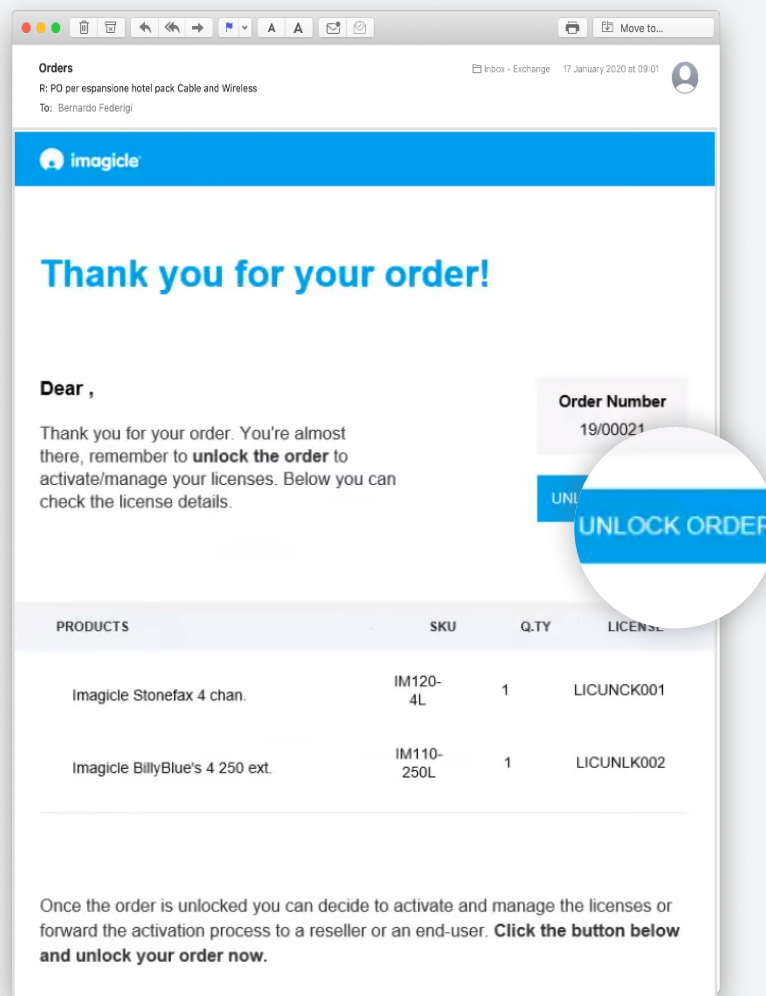
1. Place your order and get the licenses delivered in your **Smart Account**.
2. Access your **License Portal** to distribute your Imagicle licenses across the AppSuite servers as you need.
3. Connect your Imagicle AppSuite to the online **Licensing Service** to activate your products.



Licenses' delivery.

Reseller/Distributor will receive one single e-mail including the order details to access, unlock, and activate licenses online via the Imagicle License portal.

They will no longer receive an email for each license activated.



The screenshot shows an email interface with the following content:

Orders
R: PO per espansione hotel pack Cable and Wireless
To: Bernardo Federigi
Inbox - Exchange 17 January 2020 at 09:01

Thank you for your order!

Dear ,

Thank you for your order. You're almost there, remember to **unlock the order** to activate/manage your licenses. Below you can check the license details.

Order Number
19/00021

UNLOCK ORDER

PRODUCTS	SKU	Q.TY	LICENSE
Imagicle Stonefax 4 chan.	IM120-4L	1	LICUNCK001
Imagicle BillyBlue's 4 250 ext.	IM110-250L	1	LICUNLK002

Once the order is unlocked you can decide to activate and manage the licenses or forward the activation process to a reseller or an end-user. **Click the button below and unlock your order now.**




Delivery


Unlock


Assign


Activate

continue



Unlock the licenses.

New purchased licenses **are not available** in the customer's Smart Account until they are locked. Resellers/distributors can hold the licenses as long as they need (i.e., in case of pending payments).

To unlock them, they simply need to press the **unlock button** in the order e-mail and confirm the unlock in the portal they are redirected to (no login needed).

Note: once unlocked, customers can manage next stages.

imagicle

Licenses details

Final customer: **Imagicle Final Customer 1**
Country: **Italy**
Reseller: **Imagicle Spa**
Reseller order number: **OrdNum002**

Once the order is unlocked you can decide to activate and manage the licenses or forward the activation process to a reseller or an end-user. Click the **Unlock** button below to proceed.

PRODUCT	SKU	QTY	LICENSE CODE	UNLOCK STATUS
Imagicle Stonefax 4 chan.	IM120-4L	1	TESTLIC0002	Locked
Imagicle Call Recording - 90 chan.	IM162-90L	1	TESTLIC0003	Locked

UNLOCK NOW

imagicle

Licenses details

Final customer: **Imagicle Final Customer 1**
Country: **Italy**
Reseller: **Imagicle Spa**
Reseller order number: **OrdNum002**

Once the order is unlocked you can decide to activate and manage the licenses or forward the activation process to a reseller or an end-user. Click the **Unlock** button below to proceed.

PRODUCT	SKU	QTY	LICENSE CODE	UNLOCK STATUS
Imagicle Stonefax 4 chan.	IM120-4L	1	TESTLIC0002	Unlocked
Imagicle Call Recording - 90 chan.	IM162-90L	1	TESTLIC0003	Unlocked

Your licenses are unlocked.
To manage your licenses, click the button below to log in or register on the Imagicle portal and access your Personal Area.

MANAGE LICENSES



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Manage licenses.

Resellers and Customers can login to the **Imagicle Partner/Customer area** to access their licenses.

They can see all the purchased licenses, with a single row per application and their relative capacities.

APP. NAME	TYPE	USED LICENSES	CARE	START	TERM DATE	SERVER 1	SERVER 2
Advanced Queueing (channels)	Subscription	20 / 20	GOLD	08/08/2019	07/08/2020	20	0
Auto Attendant	Subscription	1 / 1	GOLD	08/08/2019	07/08/2020	1	0
IP Fax server (channels)	Subscription	4 / 4	GOLD	08/08/2019	07/08/2020	4	0
Advanced Queueing red. (channels)	Subscription	20 / 20	GOLD	08/08/2019	07/08/2020	0	20
Auto Attendant red.	Subscription	1 / 1	GOLD	08/08/2019	07/08/2020	0	1
IP Fax server red. (channels)	Subscription	4 / 4	GOLD	08/08/2019	07/08/2020	0	4

- If you log-in as a **RESELLER**, you can select the customer you will manage the licenses for.
- If you log-in as **CUSTOMER**, you will access directly to your licenses.



Assign licenses.

Reseller/Customer can **assign licenses to one or more servers.**

Usually, the apps are deployed into a single server, but multiple servers may be needed for test, scale, redundancy or balancing.

Once the license is assigned to a server, **a token** will be generated.

The screenshot shows the 'Imagicle License Portal' interface. At the top, it says 'Products for: Imagicle Riv - Test'. Below this is a table with columns: APP NAME, TYPE, USED LICENSES, CARE, START, TERM DATE, and SERVER 1. The table lists five products: Blue's Attendant Enterprise (users), Advanced Queueing (channels), IP Fax server (channels), Accounting & Billing (users), and IP Fax server red. (channels). Each row shows the license type, used/total count, and the server 1 dropdown menu. Below the table are 'ADD SERVER' and 'SAVE CONFIG' buttons.

Below the table is the 'Server deployment' section for 'SERVER 1'. It shows 'Server 1' with an 'Activation status: Available' and 'Server activation mode' set to 'Online'. A table lists the items assigned to the server:

ITEM	USED	LICENSE TYPE	STATUS
Blue's Attendant Enterprise users	5	Perpetual	Active
Advanced Queueing channels	20	Perpetual	Active
Accounting & Billing users	2.500	Perpetual	Active

To the right, a 'Server Token' is displayed: b121893|kwee1u9213jop. A 'DISABLE SERVER' button is located at the bottom right of the server deployment view.



Delivery



Unlock



Assign



Activate

continue

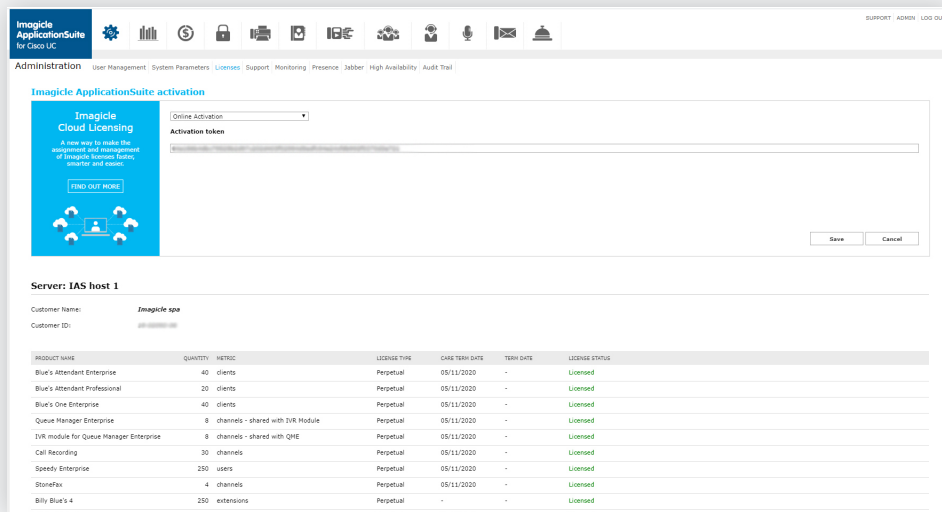
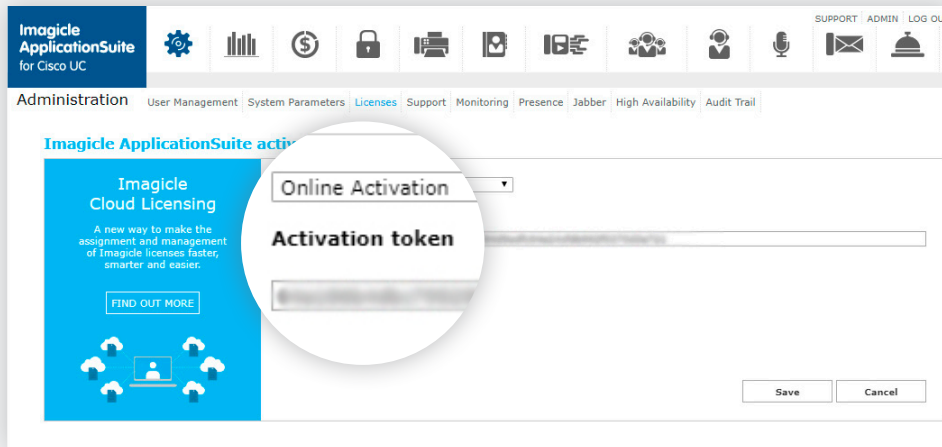


Activate licenses.

The token must be copied and pasted in the **ApplicationSuite server**.

The ApplicationSuite will then connect to the Imagicle Cloud (<https://api.imagicle.com>) via standard port 443, showing the licenses and cares status.

Capacities/terms will be automatically updated with no further action required.



Delivery



Unlock



Assign



Activate

continue





What happens after activation?



Subscriptions or care renewals

- No further action required for customers and resellers.

License expansions

- Reseller/Customer just needs to assign the new purchased capacity to an existing or to a new server from the Online Licensing Portal.

Online and Offline activation options



	ONLINE ACTIVATION *	OFFLINE ACTIVATION
Subscription licenses	Mandatory	Not allowed
Perpetual licenses	Recommended	Optional **

*Requires ApplicationSuite Winter'20 or later

Not suitable for **enhanced support, proactive support and many **other coming cloud connected services**



At a glance.



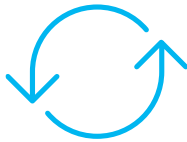
SUPER EASY
ACTIVATION



REAL TIME
VISIBILITY



CENTRALIZED
MANAGEMENT



LICENSE AND CARE
STATUS AWARENESS



READY FOR
SUBSCRIPTION MODELS



ENABLE ADDITIONAL
SERVICES

Happy work!

