Datasheet
FLEXCOM Analytics (by telisca)

Directory
Phone Directory
Jabber UDS Server
Web Directory
IPS Popup / Reverse Lookup
Personal Directory
H350 Video Conf directory
Corporate Speed Dials
ClickNDial
Alerting
Voice Alert
IPS Pager
Admin tools
Morning Check
Phone Remote
Phone Robot
Provisioning
Phone Deployment
CMS Admin & Selfcare
Extension Mobility Report
Manager Assistant
IP Phone / Jabber Interface

Productivity tools
IPS Phone Config
IPS Alarm Callback
IPS Lock
Wakeup Call
Missed Call Alerter
Conference Center
Busy Alerter Callback
Desktop Popup
Finesse Gadgets
Spark Bot
Attendant Console / IVR / Group
Tannounce
Line Group Manager
Silent Monitoring
Extension Mobility tools
TSSO
Delog / Relog
Pin & Password Manager
Recording
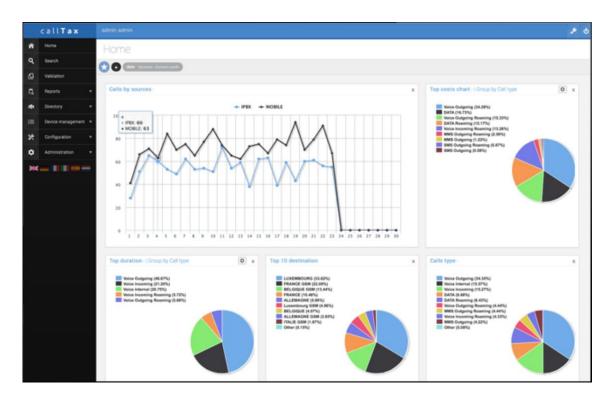Call Recording
Recording Notification

![telisca]

1 Description FLEXCOM Analytics ENTERPRISE

1.1 Benefits

- Reduce costs by controlling the usages
- Provide a centralized view of telephone consumption and costs
- Reduce costs for internal management
- Automate processing of telecom invoices
- Provide a centralized view of fixed and mobile billing
- Improve internal processes and risk of error with traditional tools
- Schedule repetitive manual tasks

1.2 Features

- Processing of your CUCM tickets
- Multi-site, multi-PBX solution
- Total traffic management (incoming, outgoing, internal, video, etc.)
- Telephone reception quality measurement
- Traffic measurement
- Wide range of reports (spreadsheets or graphics)
- Up to 30 reports in Html, Xml, Csv, Pdf, MS Excel
- Up to 6 dashboards for rapid access to strategic information
- Advanced directory for structured reports
- Cost centre management
- Multi-device management

- Time zone management

- Notion of user profile of restricted access to the interface and the data

- Planned dispatching of your reports by e-mail

- Malfunction alerts

1.3   Requirements

FLEXCOM Analytics ENTERPRISE is installed automatically with telisca Global Setup on Windows Server.

Windows versions supported are:
- Windows Server 2012 R2 Essentials or Standard
- Windows Server 2016 Essentials or Standard
- Windows Server 2019 Essentials or Standard
- Windows Server 2022 Standard

Minimum Virtual Machine configuration:
-   1 vCPU
-   8GB memory (with other telisca applications)
-   80GB disk (may vary depending of the calls report retention)

telisca Global setup installs automatically Microsoft SQL Server Express. Analytics can also be used with an external Microsoft SQL Server cluster.

Cisco CUCM 10.5, 11.5, 12, 12.5, 14.