Product Datasheet

telisca Global Directory for Microsoft Teams

Directory
Phone Directory
Jabber UDS Server
Web Directory
Popup / Reverse Lookup
Personal Directory
H350 Video Conf directory
Corporate Speed Dials
ClickNDial
Alerting
Voice Alert
Pager
Admin tools
Morning Check
Phone Remote
Phone Robot
Provisioning
Phone Deployment
CMS Admin & Selfcare
Extension Mobility Report
Manager Assistant
IP Phone / Jabber Interface

Productivity tools
IPS Phone Config
IPS Alarm Callback
IPS Lock
Wakeup Call
Missed Call Alerter
Conference Center
Busy Alerter Callback
Desktop Popup
Finesse Gadgets
Spark Bot
Attendant Console / IVR / Group
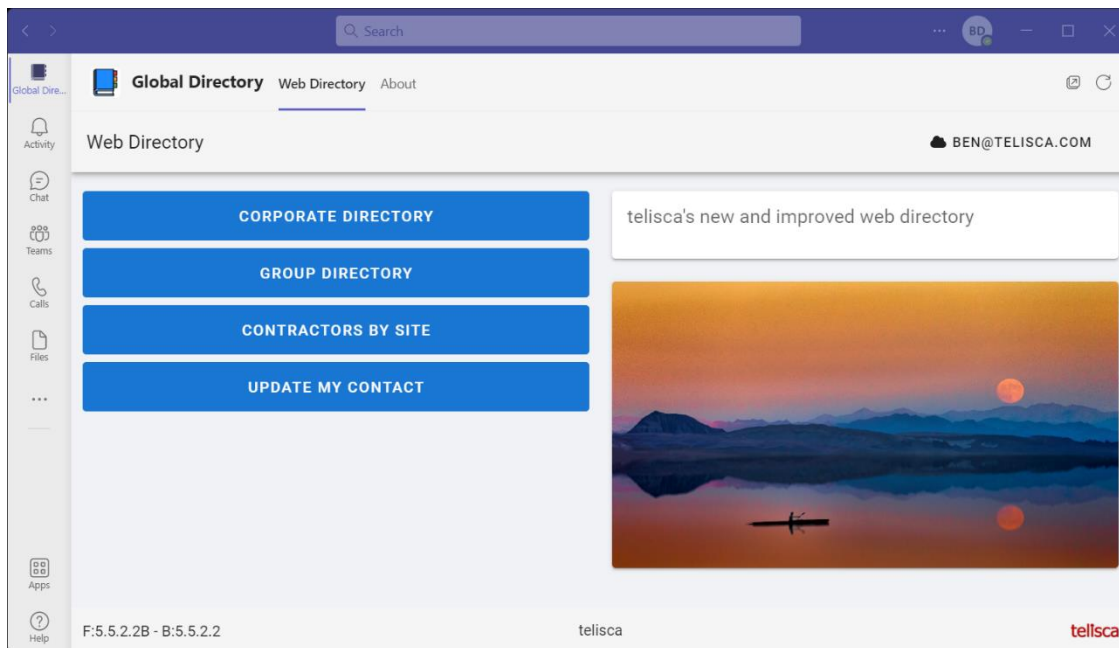Tannounce
Line Group Manager
Silent Monitoring
Extension Mobility tools
TSSO
Delog / Relog
Pin & Password Manager
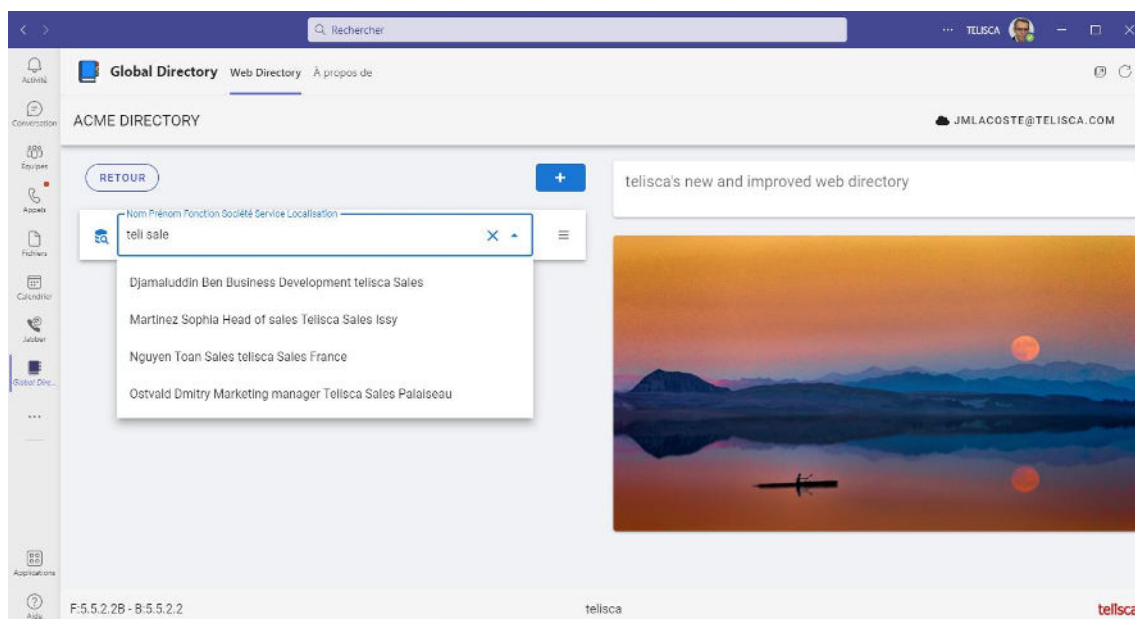**Recording**
Call Recording
Recording Notification

1 Global Directory description

Global Directory for Microsoft Teams provides the following features:
- Extends the boundaries or add more contacts information by merging different directories.
- Search from customer/partners databases.
- Give access to on premises sources (Active Directory, Exchange personal contacts).
- Improves user search experience (multi-fields power search, phonetic search).
- Segment directories, controls access to sensitive information.
- Allows authorized users to update contacts.
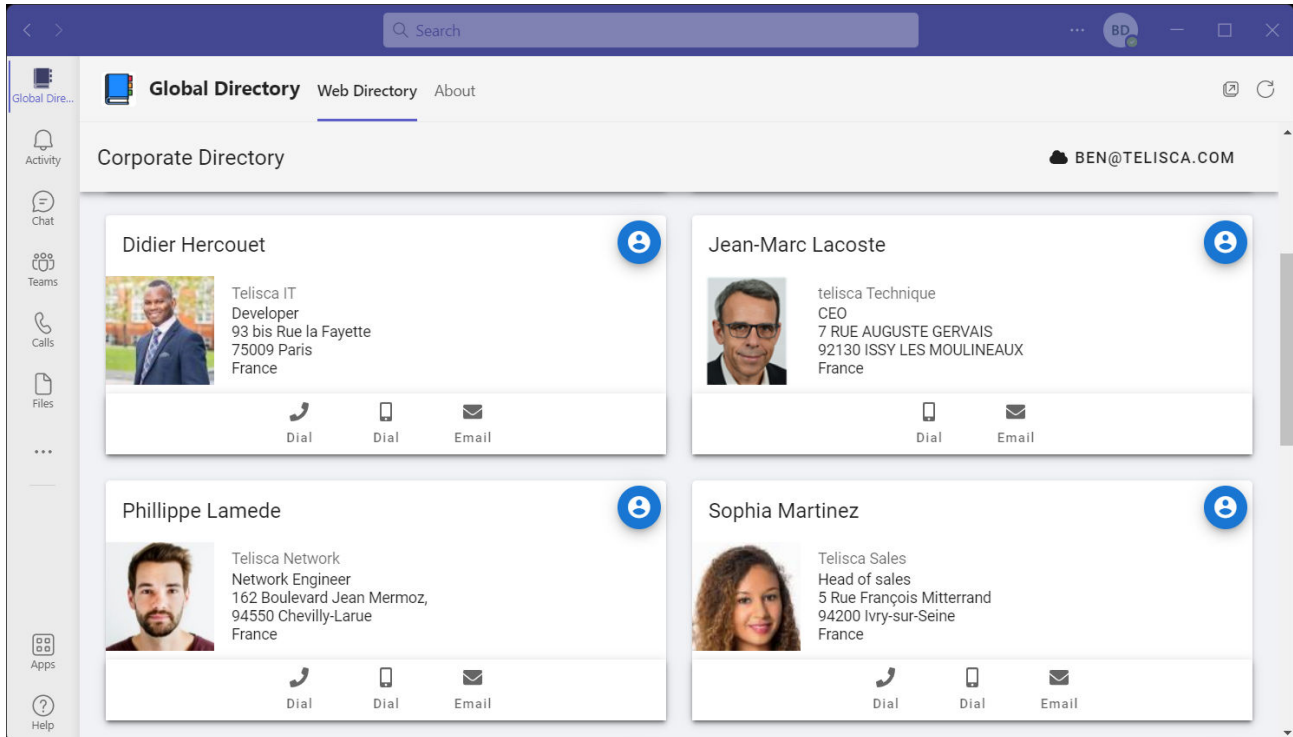- Allows users to upload their own photo.

Global Directory expands the Microsoft Teams directory to different directories sources and enhances the user interface. The client will find in Global Directory all the contacts in the company, plus users may also find partners, distributors, customers, and other lists of useful phone numbers. The user can search on each word of each contact's field.
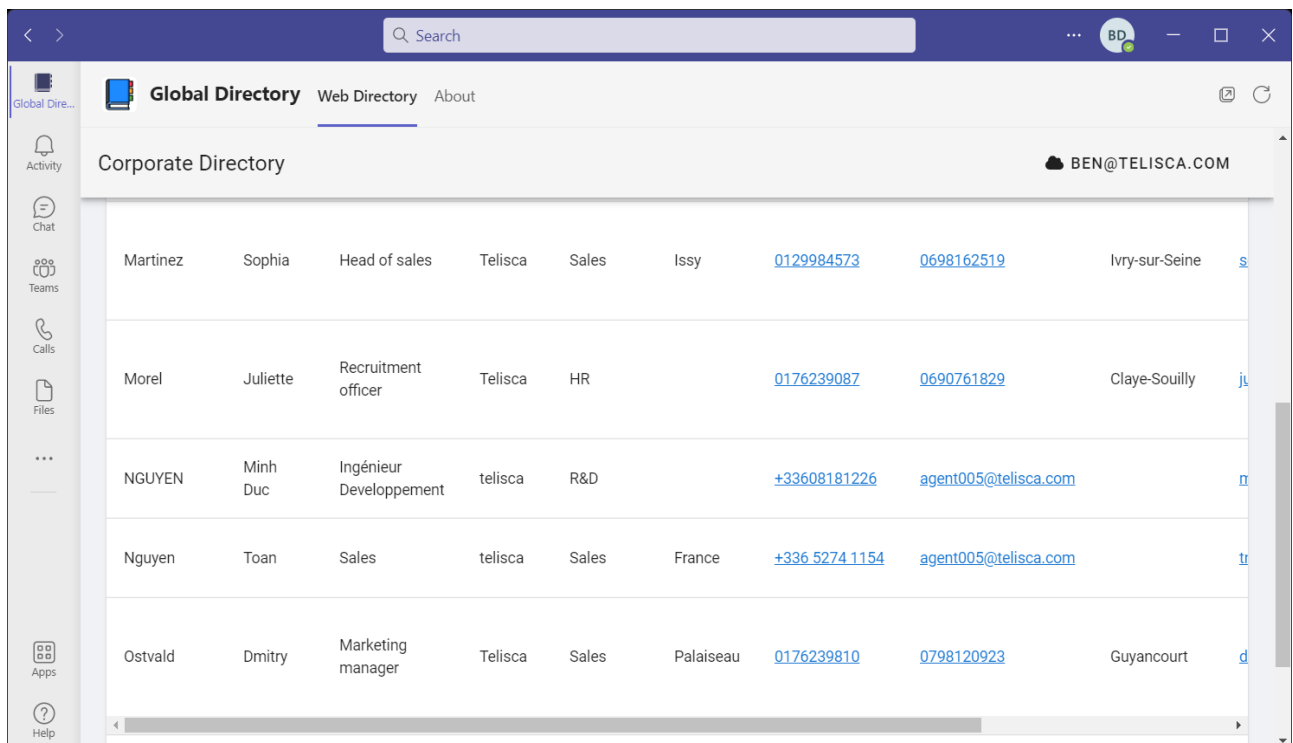
The authentication based on Azure AD is automatic.

Once they locate the contact they can interact seamlessly via message, email, chat, voice, or video. The users can dial directly using Teams client or by using a Teams Bot.
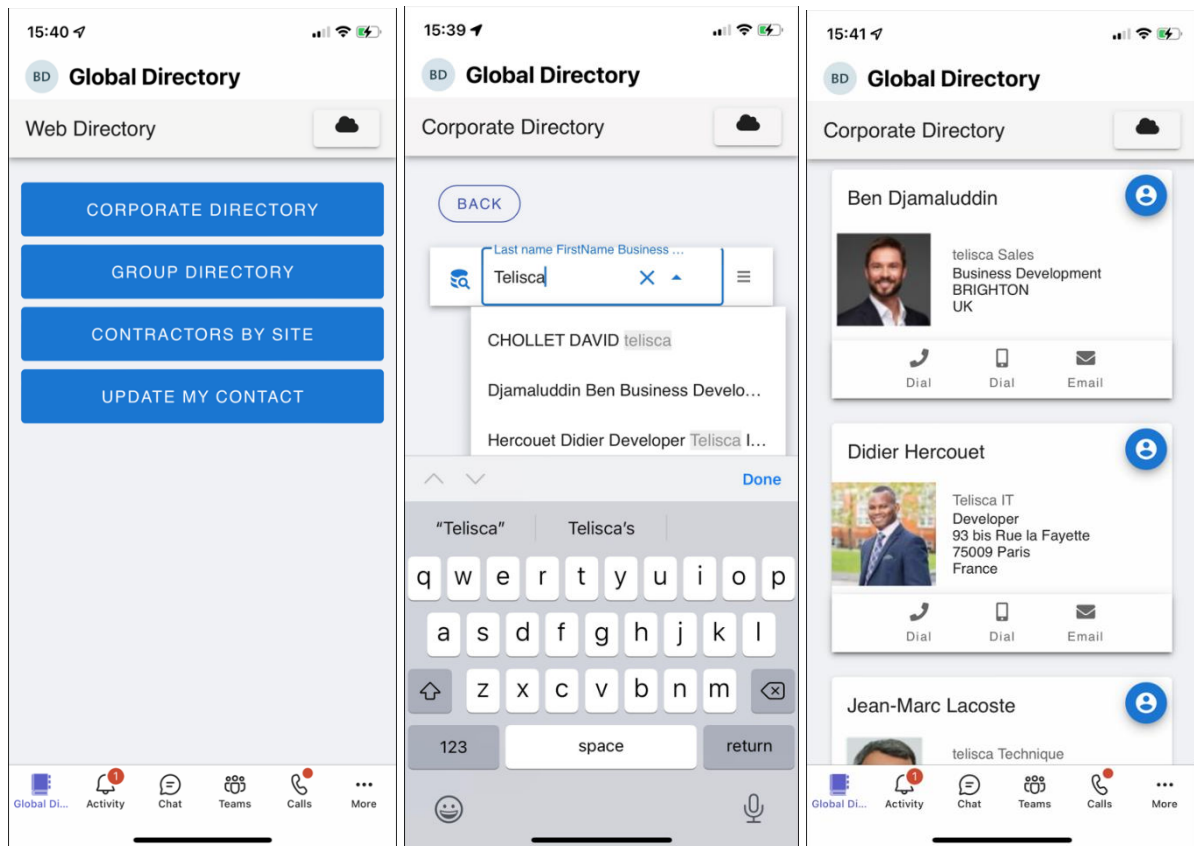
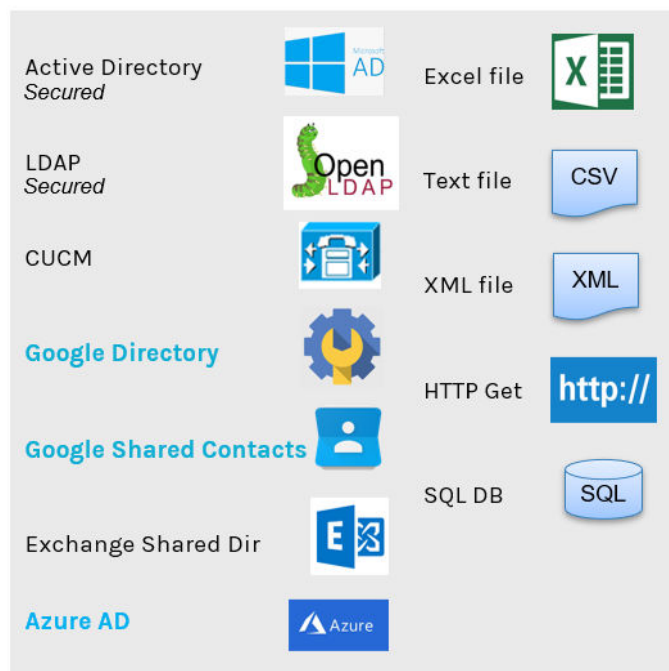Results in card format:

Or grid format:

Smart phone interface:

Each defined search directory can contain several source directories from the formats listed here.

The removal of duplicate contacts is possible plus you can include filters so that only contacts matching those filters will be displayed.

2 Administration interface

Configuration and settings are defined from the administration web interface. You can define source directories, deduplication, filtering and phone numbers formatting. On search directories, you can customise the search modes, display settings, segmentation, user control, sorting and deduplication. The Web administration is available in English and French. It supports Azure AD authentication.

Import parameters | **Columns/attributes** | **Numbers' format**

Filtering criteria | **Distinct column** | **Parameters**

Target directory definition

Directory configuration ❓

Web Directory / Teams App

- ✔ Web directory search format ❓
- Web Directory grid results ❓
- New Web Directory card results ❓
- ✔ Navigation between contacts ❓
- ✔ Web Directory detail/update columns ❓
- Update condition via Web Directory ❓
- ☐ IP Phone or Web Directory user filter ❓
- ✔ Web Directory access control ❓

Miscellaneous

- Select distinct fields ❓
- Sort fields ❓

English

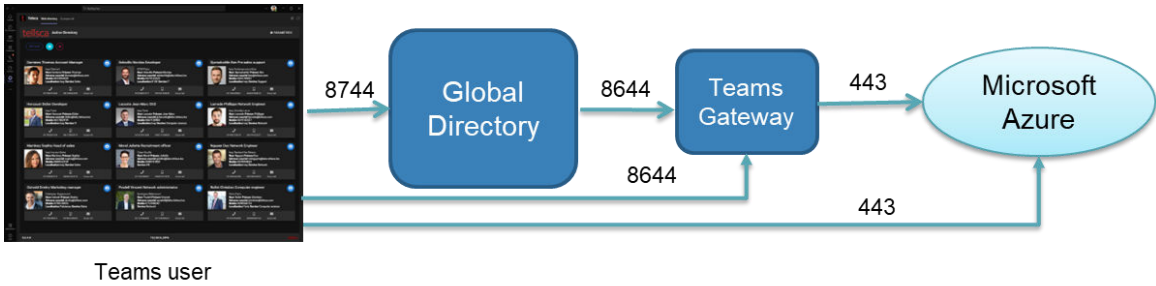| New line / Allow filter update	Column name	Column labels	Editable	Required	To validate	List	Values' list ❓
☐	Last name	Last name	✔	✔	☐	☐	…
☐	First name	First name	✔	☐	☐	☐	…
☐	Business title	Business title	✔	☐	☐	☐	…
✔	Company	Company	✔	☐	☐	☐	…
☐	Department	Department	✔	☐	☐	☐	…
☐	Location	Location	✔	☐	☐	☐	…
✔	Address	Address	✔	☐	☐	☐	…
☐	Zip code	Zip code	✔	☐	☐	☐	…
☐	City	City	✔	☐	☐	☐	…
✔	Phone number	Phone number	✔	☐	☐	☐	…
☐	Mobile	Mobile	✔	☐	☐	☐	…
☐	e-mail	e-mail	✔	✔	☐	☐	…
✔	Photo	Photo	✔	☐	☐	☐	…
☐	Country	Country	✔	☐	☐	✔	…

Prerequisites, Architecture

Available on telisca private cloud myCompany.telisca.cloud (based on Azure)

On premise or customer's Azure installation
Windows servers supported:
- Windows Server 2016 Essentials or Standard
- Windows Server 2019 Essentials or Standard
- Windows Server 2022 Standard

- Minimum configuration: 1 vCPU, 6GB RAM, 100GB disk
- Virtual Machine VMware vSphere, Hyper-V, Azure

Azure AD authentication data flow

Teams user

Different hybrids or full cloud architectures